



We'll establish the facts

One clear choice
for **Surveillance**

IDS[®]
Group



Experience and Professionalism are the keys to our **success**

IDS Group is a Government licensed independent Investigation Agency. Our surveillance clients include Government departments, Insurance Companies and Self Insurers, numerous Law Firms and many corporate businesses throughout Australia.

Our many years of surveillance experience combined with innovative methods and the latest technology provides our clients with a professional and expert approach. These factors have been the key to **IDS Group's** credibility as a specialist surveillance agency.

IDS Group undertakes surveillance investigations for a number of purposes including to substantiate or contradict allegations of:

- Workplace misconduct;
- Fraudulent activity;
- Permanent or total incapacity/disablement;
- Exaggerated physical restrictions;
- Specific daily activities of the subject of the surveillance;
- Undisclosed employment and/or income from employment;
- Family law issues; and
- Criminal activity.

IDS Group also undertakes surveillance in conjunction with or in support of factual investigations and has the ability to undertake multi faceted investigations employing various investigative methods.

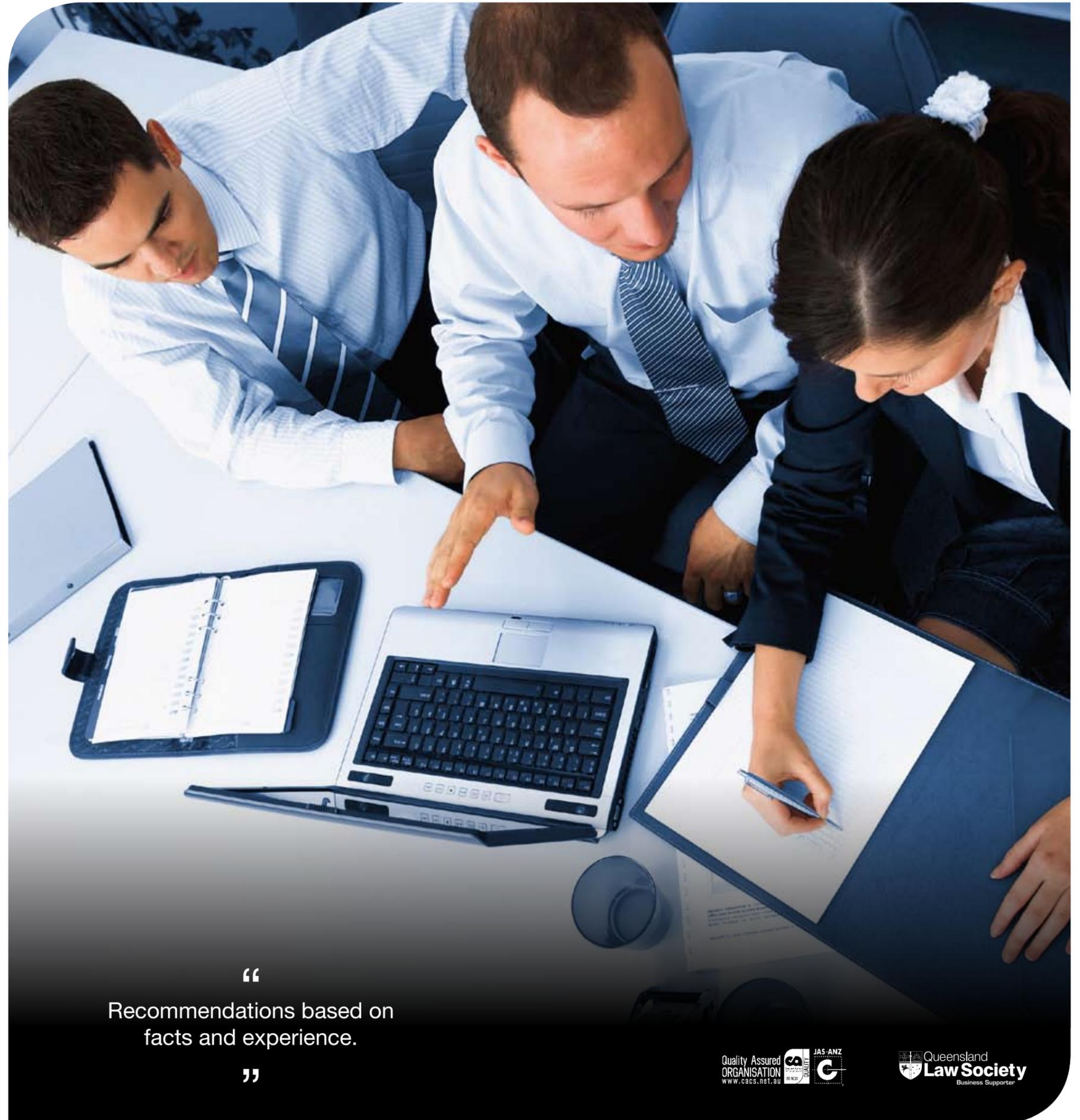
Benefit from a dedicated in-house team

IDS Group has a dedicated in-house surveillance co-ordination team led by a manager with extensive surveillance experience as both a field operative and a co-ordinator. Our Surveillance Manager is contactable at all times to provide expert advice.

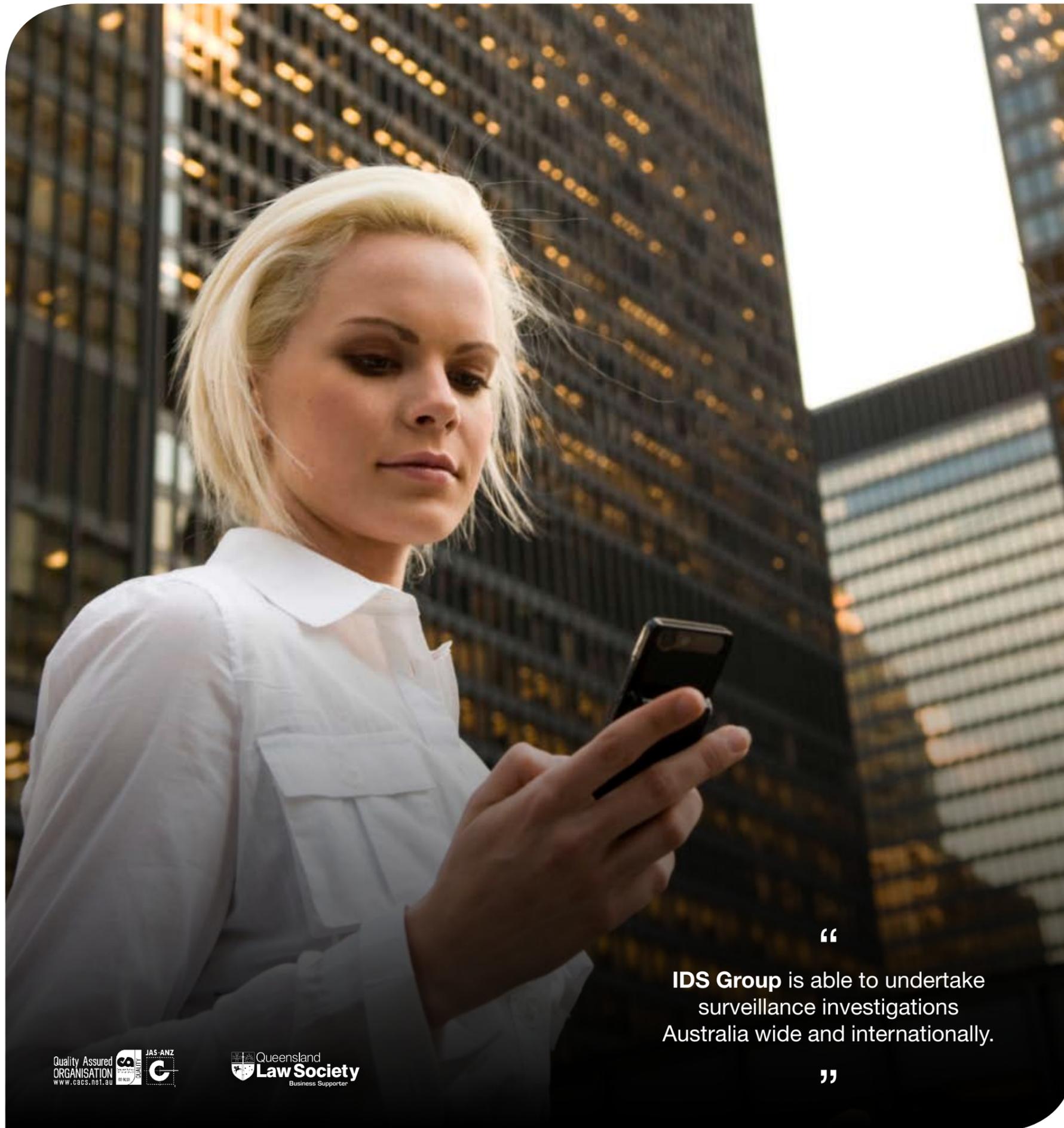
We provide a personalised “hands on” approach to surveillance and liaise closely with our operatives and clients to achieve investigation aims and objectives. Our in-house surveillance co-ordination team are experienced and have extensive knowledge in identifying key evidence required. This ensures that our clients have accurate and timely information available to them when making important decisions.

All Surveillance Investigations conducted by **IDS Group** involve a series of preliminary intelligence enquiries, recording of time and events by way of covert video surveillance, completion of Surveillance Field Notes and covering reports containing recommendations.

Our clients benefit from using a single source provider, eliminating risk which can arise from having to retain different suppliers for different needs.



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Recommendations based on
facts and experience.
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Protecting our clients through accredited standards

IDS Group provides surveillance services throughout Queensland and Australia. All surveillance operatives employed and retained by **IDS Group** in Queensland are licensed pursuant to the Security Providers Act 1993 (Qld).

IDS Group is accredited to the AS/NZS standard of ISO:9001:2008 for professional services. **IDS Group** also maintains internal quality assurance audit procedures and ascribes to strict risk management procedures and processes.

IDS Group maintains appropriate insurance coverage for public liability and professional indemnity. Our premises are secure and **IDS Group** follows strict privacy and confidentiality guidelines in handling personal and protected information.

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IDS Group is able to undertake surveillance investigations Australia wide and internationally.
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For further information please
visit our website www.idsgroup.com.au
or email surveillance@idsgroup.com.au

Investigation Licence no. 3059058

Quality Assured Organisation & Accredited
Government Service Provider. Licensed
by the Queensland Government.

Members of the **Australian
Investigators Association, World
Association of Detectives, Council
of International Investigators,
World Investigators Network.**